

RSJ TECHNOLOGIES

COMPANY PROFILE

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HISTORY

A foundation in practical ICT solutions.

Business and technology, together

RSJ Technologies provides business Information and Communication Technology (ICT) solutions for small, medium and large companies and organisations. Our approach combines an understanding of business needs with technical knowledge to develop useful, user-friendly applications.

People who turn ideas into solutions

Our work is driven by motivated, innovative and creative professionals. We focus on understanding the client’s challenge, translating it into clear requirements and developing solutions that support everyday work.

Built around the client’s needs

Our service portfolio brings together Website Design & Development, Business Management Systems, Creative Design, and ICT Consultancy & Training. From the initial concept and business analysis through development and handover, we aim to provide a coordinated experience.

The outcomes we work towards

Increase productivity; reduce avoidable operating expenses; improve customer satisfaction; and help organisations develop and promote their businesses. These goals guide how we plan and evaluate each project.

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MISSION & VISION

Purpose that guides our work.

MISSION

To help people and organisations embrace technology by providing high-quality service through innovative and creative products and solutions, delivered with professional integrity and commitment.

VISION

To provide world-class technology services and products to our customers, with a consistent commitment to quality regardless of project size.

Our mission in practice

We listen to the people who will use the solution, clarify the problem and design around their needs. Practical guidance and training help teams understand the tools and adapt their working processes.

Our vision in practice

We seek lasting value through clear communication, purposeful design and dependable delivery. Each project deserves attention to detail, appropriate technology and an approach that reflects the client’s context.

BENEFITS OF CHOOSING RSJ TECH

A clearer path from need to solution.

01 / A structured business model

Requirements, deliverables, timelines and responsibilities are defined together so the project has a clear direction. A well-defined scope helps clients plan their resources and review progress.

02 / Competency

Business analysis and technical delivery work together. We translate operational challenges into practical features, workflows and communication materials.

03 / Technical expertise

We apply relevant development and design knowledge to build solutions suited to the agreed requirements, rather than adding complexity without purpose.

04 / Reliable, consistent communication

Review points and updates help keep the client involved, surface questions early and support informed decisions throughout delivery.

05 / Flexible pricing

Quotations are tailored to the individual scope, deliverables and support needs. The agreed commercial model gives the client a clearer understanding of what is included.

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WHY RSJ TECH

One relationship. Connected capabilities.

01 / A single point of coordination

Bring website development, business systems, creative design and ICT guidance into one coordinated project discussion.

02 / Focused expertise

Project responsibilities are aligned with the work required, giving attention to analysis, design, development, testing and handover.

03 / Quality and value

We connect the proposed solution to business objectives and review whether the agreed outputs meet their intended purpose.

04 / Business understanding

Knowledge across different operational areas helps us ask relevant questions about people, information, approvals and reporting.

05 / Competitive, scope-led delivery

We aim to offer practical value through clear scope, suitable technology and support arrangements that reflect the client’s needs.

06 / Continuous learning

We keep reviewing new and emerging technologies and consider their usefulness, maintainability and relevance before recommending them.

OUR STRENGTH

Creative thinking, grounded in delivery.

01 / Tailored solutions

Unique and creative approaches are shaped around the client’s business objectives, expectations and specific communication needs.

02 / Ethical practice

Professional integrity guides our client relationships, communication and treatment of business information.

03 / Proactive improvement

We look for useful opportunities beyond the immediate task and discuss recommendations before expanding the agreed scope.

04 / Teamwork

Collaborative working brings together technical, design and business perspectives to solve problems and maintain a coherent result.

05 / Professional service

A motivated team, a strong technology foundation and a clear delivery process support consistent standards of work.

06 / Responsive support

We agree support channels, availability and escalation arrangements with the client so assistance has clear expectations and responsibilities.

OUR VALUES

The standards behind our service.

01 / Client satisfaction

We value our clients, seek to understand their businesses and commit to contributing to their success. Listening, clarifying expectations and acting on feedback are central to that commitment.

02 / Teamwork

We value team accomplishments and opportunities to collaborate. Sharing knowledge helps us coordinate delivery and advance our clients' goals.

03 / Integrity

We value honesty and professional integrity in everything we do. We communicate clearly about scope, responsibilities and project decisions.

04 / Diversity

We respect the unique combination of qualities, perspectives and contributions each individual brings. Different experiences improve discussion, creativity and problem-solving.

05 / Quality

We value quality in both our products and our processes. We aim to deliver practical value through careful planning, review, testing and continuous improvement.

DEVELOPMENT MODEL

Plan clearly. Build carefully. Support adoption.

01 / Planning

Clients may have a clear desired result without knowing every software requirement. We work together to define the problem, users, scope and expected outcomes. The result is a shared map for the client and delivery team, including specific deliverables, timelines and acceptance criteria.

02 / Implementation, testing & documenting

We translate the agreed requirements into designs, workflows and working features. Reviews and testing help identify defects as early as possible. Documentation records key decisions, operational steps and handover information, while client feedback helps refine the result.

03 / Deployment and maintenance

Once the client accepts the agreed deliverables, we move towards deployment. Hosting requirements, configuration and release checks are reviewed for the intended environment. Orientation and handover support adoption; maintenance responsibilities and future changes follow the agreed support arrangement.

A shared commercial understanding

When the scope is clear, deliverables and timelines are converted into a mutually agreed price. Involving the delivery team from the beginning helps align the technical work, project expectations and budget.

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QUALITY

Quality belongs in every stage.

01 / Fit for purpose

Quality analysis begins during planning. We first establish what the product must achieve, who will use it and how success will be assessed. Requirements and acceptance criteria guide design and development so the result addresses the intended purpose.

02 / Right first time

We aim to prevent avoidable mistakes rather than leave them until launch. Reviews, representative test scenarios and early defect identification help reduce rework and protect the client’s operational experience and brand.

03 / Total quality management

Quality is reflected in the end product, the processes used to create it and the people involved. Clear responsibilities, documentation, communication and review points support consistent delivery.

04 / Acceptance and improvement

We review the agreed workflows and outputs with the client before release, resolve identified issues and confirm readiness for handover. Feedback and subsequent changes are assessed against the support agreement and project priorities.

Portfolio. Four ways to move forward.

01 **Website Design & Development**
Static Website, Dynamic Website

02 **Business Management Systems**
HR & Payroll Systems, School Management System, Hospital Management System, Stores Management System, Church Management System, Hotel Management System, CRM system

03 **Creative Design**
Brochures, Company Profiles, Business Cards, Logos

04 **ICT Consultancy & Training**
Practical advice, planning and training to help your team use technology confidently.

Website Design & Development



A clear online presence, from focused information pages to dynamic customer experiences.

A website should communicate clearly and make it easy for a visitor to take the next step. Layouts are planned for mobile, tablet and desktop viewing.

01 Static Website

02 Dynamic Website

Static and dynamic websites.

Static Website
A clear online presence for services, company information, portfolios and contact details. Content is prepared and published as pages; updates can be managed as an agreed maintenance service.

Dynamic Website
A website with data-driven content or interactive workflows. Depending on scope, this can include an admin dashboard, content publishing, enquiries, user accounts or integrations.

01 **Plan:** define audience, page structure, content and calls to action.

02 **Build:** develop responsive layouts and agreed interactive features.

03 **Launch:** test forms, navigation and content, then provide handover guidance.

Business Management Systems.



Bring records, responsibilities and reporting into one coordinated workflow. Each implementation is scoped around your organisation, user roles and approval needs.

01 HR & Payroll Systems

02 School Management System

03 Hospital Management System

04 Stores Management System

05 Church Management System

06 Hotel Management System

07 CRM system

HR & Payroll Systems.

Manage the employee journey and recurring payroll processes with clearer records, controlled access and review steps. Employees, supervisors, HR and payroll users can have different permissions.

01 Attendance Management; Shift and Schedule; Holiday Management.

02 Performance; Leave Management; Training; Recruitment; Task Management.

03 Payroll; Wages Processing; Final Settlement; Loan Management.

04 Audit; Scheduler; Approvals; Reports; Multiple user access and level.

05 **How it helps:** capture workforce inputs, route approvals, review payroll calculations and produce authorised outputs with a traceable record.

School and Hospital Management.

School Management System
Coordinate student records, admissions, classes, attendance, assessments and fee tracking. Staff can work from consistent information rather than separate spreadsheets. Parent communication and reporting can be defined during discovery.

Hospital Management System
Connect patient registration, appointments, clinical workflow and billing. Departments can follow the progress of a visit through agreed stages and permissions. Pharmacy, stock and laboratory workflows can be included where scoped.

01 **Capture once:** create the student or patient record and maintain a clear history.

02 **Coordinate work:** direct the next task to the appropriate authorised team.

03 **Review:** use operational reports to identify outstanding actions and service demand.

Stores and Church Management.

Stores Management System
Track items, stock receipts, issues, transfers and adjustments. Define reorder levels and reporting so teams can see available quantities and investigate discrepancies. Purchasing and sales processes can be included in the agreed scope.

Church Management System
Organise member records, groups, attendance, events and contributions. Role-based access helps separate administration, ministry coordination and financial reporting.

01 **Stores:** receive stock, record movement, review balances and reconcile counts.

02 **Church:** maintain member details, coordinate activities and prepare leadership reports.

03 **Benefits:** fewer scattered records, clearer responsibility and easier follow-up.

Hotel Management and CRM.

Hotel Management System
Coordinate room availability, reservations, check-in, guest records, housekeeping status and billing. Teams can share current operational information and review occupancy and outstanding balances.

CRM system
Keep leads, customers, conversations and follow-up tasks together. Define pipeline stages so enquiries progress through ownership, next actions and reporting.

01 **Hotel workflow:** enquiry → reservation → stay → checkout → operational review.

02 **CRM workflow:** capture lead → assign owner → follow up → record outcome.

03 **Benefits:** better continuity between teams and fewer missed follow-ups.

Creative Design.



Build a consistent visual identity across your business communications. We turn your message into clear layouts and reusable brand assets.

01 Brochures

02 Company Profiles

03 Business Cards

04 Logos

Brochures and Company Profiles.

Brochures
Focused marketing material that explains an offer quickly. We organise the service hierarchy, benefits, imagery and contact details into a clear design for digital sharing or print preparation.

Company Profiles
A structured introduction to your organisation, capabilities and service portfolio. Content can include your background, purpose, approach, offering and contact information.

01 **Brief:** define the audience, purpose and intended format.

02 **Design:** establish typography, visual hierarchy and a consistent page system.

03 **Review:** confirm wording, images and contact details before final export.

Business Cards and Logos.

Business Cards
Clean contact layouts that keep your name, role and key communication channels easy to read. Print size, margins and final production requirements are confirmed with the selected printer.

Logos
A recognisable visual mark developed from your brand direction. Review concepts, select a direction and refine the chosen design into agreed export formats.

01 **Consistency:** align colours, typography and logo use across touchpoints.

02 **Usability:** consider small sizes, clear space and light or dark backgrounds.

03 **Handover:** supply the agreed artwork files and basic usage guidance.

ICT Consultancy & Training.



Practical advice and team learning help you choose tools, improve workflows and make the most of your technology investment.

01 **Assess:** understand current tools, challenges and operational priorities.

02 **Recommend:** compare options and define a practical improvement roadmap.

03 **Train:** deliver role-relevant demonstrations, guided practice and supporting notes.

04 **Review:** collect feedback and identify the next steps for adoption.

What to share in an initial enquiry.

01 **Your organisation:** what you do and who the solution will serve.

02 **The challenge:** current tasks, delays or information gaps.

03 **Your priorities:** the essential features or deliverables.

04 **Your users:** team size, roles and locations.

05 **Your existing tools:** files, software, data and required connections.

06 **Your timing:** preferred milestones and any key deadlines.

07 **Your budget range:** guidance that helps shape a realistic proposal.

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Have an idea? Let’s build it.

Tell us what you want to improve. We will help you turn the initial brief into a clear direction.

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